

17th August 2013

To,
The Regional Director,
Chennai Regional,
Southern Railway.

Sub: Request for E-Ticketing facility for the Visually Impaired

We are an NGO functioning for the welfare and empowerment of the differently abled. We like to bring to your notice that differently abled are not able to book train tickets through internet as it is not possible to book concessional tickets. All the other categories such as senior citizens are permitted to book tickets through internet by availing concession. Therefore we are writing this letter requesting you to permit differently abled to book concessional tickets through internet. Further more this will benefit the physically challenged from waiting in long queue besides other travel related issues.

Previously differently abled coach were kept under general category but now it is converted as reserved coach's thereby making life miserable for those physically challenged who take a sudden journey. Instead of making both the coaches year marked for differently abled as reserved coaches you can make one as reserved and one as general.

The Tatkal system was introduced by the railways as a welfare measure for giving benefit to the public but the differently abled are denied an opportunity to book tatkal tickets as no concession is offered to them this is discriminatory. Therefore we request you to provide concession for the differently abled in tatkal tickets also besides providing three percent of seats as quota in tatkal category.

Please provide at most attention on priority to our request.

Yours truthfully
For Nethrodaya
C.Govindakrishnan
Founder & Trustee